

self service telephone

NEW! Transfer funds to other Alliant member accounts quickly and easily with the Transfer to Another Member's Account option.
(Certain limitations apply.)

self service telephone • 24-hour account access • 800-482-5328

main menu/**press 1**

- To speak to a Member Services Representative/**Press 0**
- To replay current menu/**Press ***
- To end the call/**Press 9**
- To return to the main menu/**Press #**

_____ account number

Do not write your confidential SST access code on this card.

helpful hints

- Do not enter the # sign unless it is requested
- When entering a dollar amount, enter dollars and cents as one continuous number followed by the # sign (e.g., enter \$50.25 as 5025#).
- To confirm a successful transaction, do not disconnect until the system responds "service completed."
- Press 0 to speak to a Member Services Representative.

CHECKING INFORMATION/PRESS 5

- Balance/**Press 1**
- Checking or Savings History/**Press 2**
- Check Number Inquiry/**Press 3**
- Checking History/**Press 4**
- Check Stop Payment/**Press 5**
- Check Number Range/**Press 6**

ACCOUNT INFORMATION/PRESS 1

- BALANCE INQUIRY/Press 1**
- Savings/**Press 1**
- Checking/**Press 2**
- Any Loan/VISA® Credit Card/**Press 3**
- Any Open Account/**Press 4**
- Account Balance on Specific Date/**Press 5**

HISTORY INFORMATION/**Press 2**

- Last Deposit/**Press 1**
- Last Payroll Deposit/**Press 2**
- Checking or Savings History/**Press 3**
- Loan History/**Press 4**
- Deposit History/**Press 5**
- Recent Transaction Activity/**Press 6**
- Checking History/**Press 1**
- ATM Transactions/**Press 2**
- ACH Transactions/**Press 3**
- Payroll Transactions/**Press 4**
- Loan Payments/**Press 5**
- Debit Card Transactions/**Press 6**
- Point-of-Sale Transactions/**Press 7**

CHECKING INFORMATION/Press 3

LOAN OR CREDIT CARD INFORMATION/Press 4

- Mortgage Loan Inquiry/**Press 1**
- Loan Information/**Press 2**
- Balance/**Press 1**
- Open Loan List/**Press 2**
- Loan Payment Inquiry/**Press 3**
- Recent Payments/**Press 4**
- Payoff Amount/**Press 5**
- Balance on a Specific Date/**Press 6**
- Advances for Month/**Press 7**
- Credit Card Balance/**Press 3**

TRANSFERS/PRESS 2

- Savings to Checking/**Press 1**
- Checking to Savings/**Press 2**
- Transfer to Another Member's Account/**Press 3**
- Loan or Credit Card Transfers/**Press 4**
- Loan to Savings/**Press 1**
- Loan to Checking/**Press 2**
- Mortgage Loan Payment/**Press 3**
- Savings to Loan/**Press 4**
- Checking to Loan/**Press 5**
- Savings or Checking to Credit Card/**Press 6**

WITHDRAWALS*/PRESS 3

- from Savings/**Press 1**
- from Checking/**Press 2**
- Loan Advance/**Press 3**

OTHER SERVICES/PRESS 4

- Year-to-Date/**Press 1**
- IRA Contributions/**Press 1**
- Dividends/**Press 2**
- Interest/**Press 3**
- Card Utilities/**Press 2**
- Card Activation/**Press 1**
- Card Blocking/**Press 2**
- Change Language/**Press 3**
- Change SST PIN/**Press 4**

If you do not have an SST access code, or have forgotten your SST access code, please call Alliant at 773-462-2000 or 800-328-1935.

*not including VISA® Credit Card

